

**QUAIL CREEK TENNIS CLUB  
BOD MEETING MINUTES  
NOVEMBER 13, 2023**

**CALL TO ORDER**

1:00 P.M. by President Rick Wade

**ATTENDANCE**

Rick Wade, Cindy Nelson, Carol A. Fougere, Jeff Grass, Mike Arnold, Richard Stebbins

**MEETING ATTENDEES:** Rick Kimes, Carlo Pensyl, Pam Pensyl, Hilary Wade, Nancy Larsen, Georgia Jaffe, Chris Moravchik, Holly Crombie, Pat Newport, Doug Shumway

**APPROVAL OF MINUTES**

The minutes of October 9th 2023 were approved by the Board

**TREASURER'S REPORT**

Balance as of October 31st, 2023: \$4351.70 – report is attached.

**COMMITTEE REPORTS**

**MAINTENANCE COMMITTEE: Mike Arnold, Board Chair**

- Felix Construction will begin the project to expand and enhance our tennis gathering place on November 27<sup>th</sup>. It is estimated to take 7 – 10 days to complete and during this time, courts 1 & 2 will be closed. Parking in the cart area will be limited as the contractors will be using half of the parking space for their equipment and materials. Rich Bass, HOA Maintenance Supervisor will be overseeing the project. This will be an active construction site – safety first.
- The club will determine the need for additional tables with umbrellas & chairs upon completion of the construction.
- A proposal to purchase an Ice/Water Machine at the tennis courts has been formally submitted to Melani Caron and the POA Board for inclusion in the 2024 QC POA Budget. It was agreed that once the machine is installed the other fountains will be removed.
- A lively discussion was held regarding the need for washroom facilities for the tennis club. Rick Wade assured the group that despite previous unsuccessful attempts to have this suggestion move forward, he & other members will work together to present an engineered proposal to our POA Board.
- Hilary Wade wrote a well written, compelling letter to the POA Board outlining environmental & health concerns when playing on court #5. The dust, noise & odor pollutants from the maintenance area behind the court are becoming a hazard to players. Her letter is attached.

- Mike Arnold will take an inventory of our storage facility that houses folding tables & chairs for our club & assess whether more chairs could be stored there. He suggested to mark QCTC on each as on occasion members borrow tables & chairs for personal use and we need to develop an accurate borrow/return system.

**MEMBERSHIP COMMITTEE: Cindy Nelson, Board Chair**

- 175 members: 146 players & 29 social members.

WELCOME NEW MEMBER: **Bob McCraith**

**COMMUNICATIONS COMMITTEE: Rick Wade, Board Chair; Debbie Riddell Committee Chair**

Deb Riddell submitted the following update on behalf of Communications Committee:

- **QCTC Website:** All previous issues have been resolved. There are no more problems using mobile and Apple devices to access the website. Based on feedback from the organizers and members, they like the new menu design, it is working, it provides better ease of use for both sign-ups and play day line-up.
- **Reserve My Court:** No problems. Currently we have 126 members using RMC. 23 non-QCTC Members. The Sales Office and Fitness Center continue to do a good job directing all non-QCTC members to the site for access. The application is also working well vetting Quail Creek residents.
- **SignUpGenius:** I have completed the following event invites recently: Beer Fest, Chili Fest, Ladies Cookie Exchange, and Ladies Annual Luncheon. No problems with our members signing up for these events. The website "SUG Event Request Form" is working very well for me to obtain the necessary information for coordination with event leaders to set up these special event invites.

We are having some issues with SUG blocked/disabled emails for 14 members. This is not new as I have been working on these types of issues for the past several years. SUG technical support has communicated to me that they will no longer assist with unblocking these emails and feel our membership is not doing enough on our end to correct the problem. After multiple discussions with SUG technical support regarding these blocked emails, I feel we need to provide additional steps on our end to try to fix this. Communication went out to these 14 members on 11/12/'23 noting their email provider has blocked SUG email messages and I outlined detailed instructions on how to resolve the problem and offering technical assistance from myself, if needed.

**SOCIAL COMMITTEE: C.A. Fougere, Board Chair; Sylvia Arnold, Committee Chair**

- The social and tournament committees have blended events for the 2023/2024 season for the club:

**Oct. 15, 2023  
12, 2023**

**Arizona Beer Fest Potluck – Open play & games Nov.  
Chili Cookoff**

<b>Dec. 5, 2023</b>	<b>Christmas Cookie Exchange</b>
<b>Dec.13, 2023</b>	<b>Ladies Christmas Luncheon</b>
<b>Dec. 13, 2023</b>	<b>Men's Social Event - TBD</b>
<b>Feb. 11, 2024</b>	<b>Pizza/Valentine Party – Team Tennis Play Fri.-Sun.</b>
<b>March 15-17/'24</b>	<b>QCTC Men &amp; Women's Doubles Tournament</b>
<b>April 13, 2024</b>	<b>End of year Party (location TBD)</b>
<b>May 5, 2024</b>	<b>Cinco de Mayo Fiesta &amp; Open fun play (Wimbledon)</b>

Special thanks to Sylvia Arnold, Joy Olsen, Chris Moravchik & Dinah Shumway for once again coordinating a wonderful Chili Fest.

It was suggested that the club purchase a microphone system so that announcements & acknowledgements could be made during our socials, as well as music. To be followed up.

**BYLAWS & RULES: Bonnie Arnold, Board Chair**

- The proposal to amend Article XII Discipline section of the Bylaws was unanimously approved by those present.

**ORGANIZED PLAY COMMITTEE: Rich Stebbins, Board Chair**

- As of November 1<sup>st</sup>, all Organized Play start times will begin at 9:00 am
- Rich brought forward an issue from some of the players in the organized league who feel that there is too much wait time between games and that court time runs beyond the reserved times. The majority of the members present indicated that if games are running too long, and if time is an issue to go to no ad scoring. If players feel there is too much social & sit time in-between games, it's up to the players to move it along. Court reservation times should be respected, including arriving for games on time and being respectful of those waiting to play next.

**AMBASSADOR PROGRAM COMMITTEE: Bonnie Arnold, Board Chair**

No new players went through the program last month.

**SUNSHINE COMMITTEE: Carol A. Fougere, Board Chair; Ruth Naponick - Volunteer**

- Ruth Naponick has sent out a number of cards this month, (unfortunately), however this gesture is so appreciated when you are on the receiving end. We want to be thoughtful of QCTC members who are ill, recovering from surgery or who have lost a dear one. Please contact: [Rnaponick@gmail.com](mailto:Rnaponick@gmail.com) 520-636-7789 or [carolannfougere@hotmail.com](mailto:carolannfougere@hotmail.com) 585-933-0364 if you know of a member in need.

**SKILLS & DEVELOPMENT COMMITTEE: Board Chair, Rick Wade; Dinah Shumway  
Committee Chair**

- Watch for information via SUG messages for future clinics. Our last one held on September 16<sup>th</sup> was very successful thanks to the volunteer coaches: Dinah Shumway, Chris Moravchik, Chris Olsen, Donna Yuritic & Doug Shumway.

**TOURNAMENT COMMITTEE: Jeff Grass, Board Chair; Doug Shumway Committee Chair**

- Plans are underway to organize the **QCTC 2024** tournament schedule:

**February 9 - 11<sup>th</sup>: Team Tennis Play**

**March 15 – 17<sup>th</sup>: Men’s & Women’s Doubles**

**April 20 – 22<sup>nd</sup>: Mixed Doubles Tournament**

**NEW BUSINESS & INFORMATION UPDATES**

- World Team Tennis (WTT) is a tennis tournament which consist of matches between different groups of players each competing to win the tournament for their team. Jean Henry has had experience in organizing WTT and has offered to help develop this with our Tournament Committee. Watch for further updates on SUG.

- **Upcoming BOD member elections in 2024:**

Current Term

President:	Rick Wade	April 2022 – March 2024
Vice President:	Rich Stebbins	March 2023 – March 2025
Treasurer:	Cindy Nelson	April 2023 – March 2025
Secretary:	Carol Fougere	April 2022 – March 2024
Members At Large:	Mike Arnold	April 2022 – March, 2024
	Bonnie Arnold	April 2022 – March, 2024
	Jeff Grass	April 2023 – March 2025

Further information will be posted in regards to a nomination committee and election proceedings for the positions ending in March, 2024.

- **General Meetings vs monthly BOD’s meetings.** The QCTC holds three general meetings per year: November, February and March, in accordance with Article VIII, Section 2 of the club's By-Laws. Several members present recalled that in the past the monthly BOD agenda was sent out to the membership and all were invited to attend. Despite whether or not it increased the attendance, all members if desired had an opportunity to attend or

reach out to a board member with questions. In accordance with Article VIII, Section 4 of the By-Laws, all Board of Directors' meetings shall be open to the general membership. Therefore, going forward, the BOD will ensure that meeting notices are send out via SUG and will welcome input from all QCTC members.

**ADJOURNMENT: 2:40 pm**

**NEXT BOD MEETING: December 11<sup>th</sup>, 2023: 1:00 pm GOLD ROOM**

**See below for Treasurer's Report & Letter of Concern (Hilary Wade)**

**QUAIL CREEK TENNIS CLUB**  
**Monthly Treasurer's Report**  
**October 1 to October 31, 2023**

**BEGINNING BALANCE** **\$5250.90**

**INCOME**

<u>Date</u>	<u>Description</u>	<u>Amount</u>
	Membership Dues	\$ .00
10-31-2023	Bank Interest	\$ .02
10-31-2023	Uncashed Check (J Olson)	\$ 30.46

**TOTAL INCOME (Deposits)** **\$ 30.48**

**EXPENSES**

<u>Date</u>	<u>Payable to</u>	<u>Category/Event</u>	<u>Amount</u>
10-05-2023	Reserve My Ct	Software, Comm.	\$360.00
10-10-2023	D Riddell	Software, SUG	\$269.89
10-15-2023	D Shumway	Social, Beerfest	\$133.07
10-18-2023	C Moravchik	Social, Beerfest	\$ 98.07
10-28-2023	J Olson	Social, Beerfest	\$ 51.46
10-31-2023	S Arnold	Social, Supplies	\$ 17.19

**TOTAL EXPENSES** **\$ 929.68**

**ENDING BALANCE** **\$4351.70**

**Members: 175**  
**Players: 146**  
**Social: 29**

## LETTER OF CONCERN

November 9, 2023

This letter of concern is being submitted by Quail Creek resident Tennis Club members to:

- Melani Caron, General Manager
- Quail Creek POA Board Members:
  - Connie Bandstra, President
  - Jack Sarsam, Treasurer - Sr. Vice President of Operations Inc.
  - Tim Fudge, Secretary, Director of Facilities
  - Jeff Krueger, Vice-President
  - John O'Rourke, Vice-President

As you are aware, our tennis facility, composed of 6 courts, has always been the stepchild of the other sports facilities in Quail Creek; mainly to the Pickleball Club. Although we do receive some upgrades from time to time (with the latest project finally approved for the cleanout of shrubbery and gravel and installation of pavers in our common area, to occur November 2023), we still lack in many amenities that would make our club more desirable and attractive to potential members.

- a bathroom
- additional courts
- a nice Ramada
- a dedicated car parking lot that actually has spaces available that are not used by the Maintenance Department
- and in our dreams, a stadium court that has seating available to watch tournaments

But the most immediate concerns from all members of our club are:

- the sights and loud sounds from the maintenance crew machinery traffic (tractors, trucks, delivery vehicles) driving behind our courts (particularly courts 3, 4 & 5)
- large trucks backing up with their consistent “beep-beep-beep” sound
- and most importantly, the large amount of dust from tons of desert and landscaping debris being dumped while we are playing, and the horrific smells of the debris rotting in the yard



The members of the tennis club are having to deal with these noise and health hazards while playing. Many are complaining of allergy symptoms as the dust & pollen blows across the courts, and at times, some are having to quit playing. Others are worried about Valley Fever (which could increase as we lose more and more of our desert areas to housing lots). Just today, November 9, 2023, as we were playing on court 5, a huge amount of dust came over from the yard and blew across our court from a tractor moving debris in the maintenance yard. We had to stop and wait for it to dissipate. Obviously, this is not a healthy environment to play in.

It truly is an upsetting situation, especially the terrible smells that come from the dumping area. In addition, it must be a very big concern for the people living in homes on the other side of the maintenance yard. Surely, they are not happy with the activities at the maintenance yard. And, in addition, the women's golf tee box is right outside the back entrance to the yard (I have personally witnessed trucks coming out that entrance and around the cart path area of the golf course).

We respectfully request that Robson and the Board take our concerns seriously and make it a priority to research the issues we are having and propose some type of solution. Moving the "landfill" to another location, most preferably off property, would be a huge help. Ultimately, we would love Robson to move the entire maintenance yard to a totally separate location and expand and create a truly great tennis facility with more courts and a nice ramada.

The time has come to do something. Mr. & Mrs. Robson and their family have always been involved in tennis. They have a real love and appreciation for the sport. We feel Mr. Robson would not be pleased with what we have to contend with to enjoy our sport.

Thank you for your time and consideration. Please see next page for some photos.

Hilary Wade  
(wife of Richard Wade, President of QCTC)  
2333 East Madera Plateau Drive  
805-231-2341

Example photos



View of yard from Court 5



Noisy dumpster coming into yard



Dumpster with debris, wood piles & tree trimming behind Court 5



Debris behind Court 5



Landscape truck with trimmings sitting behind Court 5



Propane tank behind Court 5 – possible source of smell